

BACKGROUND

This spreadsheet contains survey data collected and analysed by YouGov plc. No information contained within this spreadsheet may be published without the consent of YouGov Plc and the client named on the front cover.

Methodology: This survey has been conducted using an online interview administered to members of the YouGov Plc panel of 1.2 million individuals who have agreed to take part in surveys. Emails are sent to panellists selected at random from the base sample. The e-mail invites them to take part in a survey and provides a generic survey link. Once a panel member clicks on the link they are sent to the survey that they are most required for, according to the sample definition and quotas. (The sample definition could be "US adult population" or a subset such as "US adult females"). Invitations to surveys don't expire and respondents can be sent to any available survey. The responding sample is weighted to the profile of the sample definition to provide a representative reporting sample. The profile is normally derived from census data or, if not available from the census, from industry accepted data.

YouGov plc make every effort to provide representative information. All results are based on a sample and are therefore subject to statistical errors normally associated with sample-based information.

For further information about the results in this spreadsheet, please contact YouGov Plc +1 888.729.0773 or email omnibus.us@yougov.com quoting the survey details

EDITOR'S NOTES - all press releases should contain the following information

All figures, unless otherwise stated, are from YouGov Plc. Total sample size was 1108 adults. Fieldwork was undertaken between 24th - 25th August 2017. The survey was carried out online. The figures have been weighted and are representative of all US adults (aged 18+).

NOTE: All press releases or other publications must be checked by YouGov Plc before use. YouGov requires 48hours to check a press release unless otherwise agreed.

- YouGov is registered with the Information Commissioner
- YouGov is a member of the British Polling Council

Any percentages calculated on bases fewer than 50 respondents must not be reported as they do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures will be italicised.

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | Ger | nder | | Age | | | Reg | gion | | | Ra | ce | |
|-------|------|--------|----------|----------|-----|-----------|---------|-------|------|-------|-------|----------|-------|
| Total | Male | Female | 18 to 34 | 35 to 54 | 55+ | Northeast | Midwest | South | West | White | Black | Hispanic | Other |

Do you think workers who normally receive a tip (waiting staff, hotel staff, taxi drivers, etc.) should instead earn a higher wage rather than expect a tip? Please select the option that best applies.

| Unweighted base | 1108 | 465 | 643 | 278 | 359 | 471 | 237 | 227 | 371 | 273 | 812 | 111 | 103 | 82 |
|--|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 542 | 550 | 342 | 350 | 401 | 266 | 200 | 342 | 284 | 708 | 134 | 162 | 90 |
| Workers should earn a HIGHER wage and NOT receive tips | 44% | 43% | 46% | 46% | 41% | 45% | 52% | 47% | 44% | 34% | 45% | 53% | 34% | 38% |
| Workers should earn the SAME wage and receive tips, as they do now | 36% | 37% | 34% | 27% | 38% | 41% | 32% | 35% | 36% | 40% | 36% | 26% | 36% | 46% |
| Workers should earn the SAME wage and NOT receive tips | 1% | 2% | 1% | 2% | 2% | 1% | 1% | 0% | 2% | 2% | 2% | - | - | 4% |
| Don't know / not sure | 19% | 18% | 19% | 25% | 19% | 13% | 15% | 17% | 18% | 24% | 17% | 21% | 30% | 13% |

| • | | | | | | | | | | | | | | |
|--|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Unweighted base | 1108 | 465 | 643 | 278 | 359 | 471 | 237 | 227 | 371 | 273 | 812 | 111 | 103 | 82 |
| Base: All US adults | 1093 | 542 | 550 | 342 | 350 | 401 | 266 | 200 | 342 | 284 | 708 | 134 | 162 | 90 |
| I always leave a tip at a set percentage, regardless of the food or service | 32% | 30% | 33% | 28% | 29% | 37% | 35% | 31% | 33% | 28% | 35% | 15% | 30% | 33% |
| I always leave a tip at a set dollar amount, regardless of the food or service | 12% | 12% | 12% | 10% | 12% | 12% | 11% | 11% | 15% | 9% | 10% | 24% | 9% | 13% |
| I generally leave a tip, but the amount reflects the quality of food and service (e.g., if the experience was terrible, I don't leave a tip) | 49% | 48% | 49% | 46% | 51% | 49% | 47% | 51% | 47% | 50% | 50% | 46% | 44% | 50% |
| I never leave a tip | 2% | 1% | 2% | 3% | 1% | 1% | 2% | 1% | 2% | 1% | 1% | 5% | 1% | - |
| Don't know / not sure | 7% | 8% | 5% | 13% | 7% | 1% | 5% | 6% | 4% | 12% | 4% | 10% | 16% | 4% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | | Educ | ation | | | | Marital | Status | | |
|-------|-----------------------------------|-------------------------|--------|-----------|---------|-----------|----------|---------|---------------|------------------------------------|
| Total | No HS, High school graduate | Some college, 2-year | 4-year | Post Grad | Married | Separated | Divorced | Widowed | Never married | Domestic / civil partnership |

Do you think workers who normally receive a tip (waiting staff, hotel staff, taxi drivers, etc.) should instead earn a higher wage rather than expect a tip? Please select the option that best applies.

| Unweighted base | 1108 | 406 | 374 | 209 | 119 | 512 | 24 | 128 | 55 | 357 | 32 |
|--|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 456 | 348 | 188 | 102 | 474 | 33 | 110 | 44 | 396 | 36 |
| Workers should earn a HIGHER wage and NOT receive tips | 44% | 38% | 42% | 56% | 57% | 44% | 61% | 44% | 34% | 43% | 42% |
| Workers should earn the SAME wage and receive tips, as they do now | 36% | 35% | 41% | 31% | 29% | 38% | 27% | 38% | 37% | 33% | 32% |
| Workers should earn the SAME wage and NOT receive tips | 1% | 1% | 2% | 1% | 1% | 1% | 2% | - | 3% | 2% | - |
| Don't know / not sure | 19% | 25% | 16% | 12% | 12% | 16% | 10% | 18% | 26% | 22% | 26% |

| Unweighted base | 1108 | 406 | 374 | 209 | 119 | 512 | 24 | 128 | 55 | 357 | 32 |
|--|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 456 | 348 | 188 | 102 | 474 | 33 | 110 | 44 | 396 | 36 |
| I always leave a tip at a set percentage, regardless of the food or service | 32% | 27% | 29% | 39% | 46% | 34% | 27% | 31% | 41% | 29% | 20% |
| I always leave a tip at a set dollar amount, regardless of the food or service | 12% | 14% | 11% | 10% | 5% | 11% | 5% | 18% | 20% | 11% | 11% |
| I generally leave a tip, but the amount reflects the quality of food and service (e.g., if the experience was terrible, I don't leave a tip) | 49% | 46% | 52% | 47% | 48% | 51% | 68% | 48% | 34% | 44% | 65% |
| I never leave a tip | 2% | 2% | 3% | 1% | - | 0% | - | 2% | - | 3% | 3% |
| Don't know / not sure | 7% | 10% | 5% | 3% | 1% | 3% | - | 2% | 5% | 13% | 2% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | Childre the ag | n under e of 18 | | Inco | ome | |
|-------|-------------------|--------------------|-------------|----------------|--------|-------------------|
| Total | Yes | No | Under \$40k | \$40k to \$80k | \$80k+ | Prefer not to say |

Do you think workers who normally receive a tip (waiting staff, hotel staff, taxi drivers, etc.) should instead earn a higher wage rather than expect a tip? Please select the option that best applies.

| Unweighted base | 1108 | 255 | 853 | 398 | 338 | 215 | 157 |
|--|------|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 260 | 833 | 423 | 320 | 202 | 148 |
| Workers should earn a HIGHER wage and NOT receive tips | 44% | 43% | 45% | 42% | 44% | 48% | 44% |
| Workers should earn the SAME wage and receive tips, as they do now | 36% | 37% | 35% | 34% | 39% | 39% | 31% |
| Workers should earn the SAME wage and NOT receive tips | 1% | 2% | 1% | 1% | 1% | 2% | 3% |
| Don't know / not sure | 19% | 18% | 19% | 23% | 16% | 11% | 22% |

| Unweighted base | 1108 | 255 | 853 | 398 | 338 | 215 | 157 |
|--|------|-----|-----|-----|-----|-----|-----|
| | | | | | | | |
| Base: All US adults | | 260 | 833 | 423 | 320 | 202 | 148 |
| I always leave a tip at a set percentage, regardless of the food or service | 32% | 27% | 33% | 24% | 36% | 44% | 28% |
| I always leave a tip at a set dollar amount, regardless of the food or service | 12% | 19% | 9% | 16% | 10% | 8% | 9% |
| I generally leave a tip, but the amount reflects the quality of food and service (e.g., if the experience was terrible, I don't leave a tip) | 49% | 48% | 49% | 47% | 51% | 47% | 52% |
| I never leave a tip | 2% | 1% | 2% | 3% | 1% | 0% | 2% |
| Don't know / not sure | 7% | 5% | 7% | 11% | 3% | 0% | 9% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | | | | | | | Social network | s membership | | | | | | |
|-------|----------|---------|----------|---------|---------|-----------|----------------|--------------|----------|----------|-----------|-------|------------|------|
| Total | Facebook | Twitter | LinkedIn | Google+ | MySpace | Pinterest | Tumbir | Instagram | nosquare | Snapchat | Periscope | Other | Don't know | None |

Do you think workers who normally receive a tip (waiting staff, hotel staff, taxi drivers, etc.) should instead earn a higher wage rather than expect a tip? Please select the option that best applies.

| Unweighted base | 1108 | 871 | 403 | 309 | 284 | 57 | 297 | 97 | 319 | 3 | 186 | 21 | 20 | 6 | 148 |
|--|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 859 | 402 | 286 | 288 | 60 | 270 | 102 | 322 | 3 | 192 | 22 | 23 | 9 | 135 |
| Workers should earn a HIGHER wage and NOT receive tips | 44% | 46% | 52% | 57% | 48% | 56% | 48% | 52% | 46% | 62% | 46% | 40% | 53% | - | 30% |
| Workers should earn the SAME wage and receive tips, as they do now | 36% | 34% | 33% | 32% | 39% | 31% | 36% | 30% | 33% | - | 37% | 55% | 27% | - | 49% |
| Workers should earn the SAME wage and NOT receive tips | 1% | 1% | 1% | 0% | 1% | 2% | 1% | 1% | 1% | - | 1% | - | - | 20% | 2% |
| Don't know / not sure | 19% | 18% | 14% | 11% | 12% | 12% | 15% | 17% | 20% | 38% | 16% | 4% | 21% | 80% | 19% |

| • | | | | | | | | | | | | | | | |
|--|------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|-----|
| Unweighted base | 1108 | 871 | 403 | 309 | 284 | 57 | 297 | 97 | 319 | 3 | 186 | 21 | 20 | 6 | 148 |
| Base: All US adults | 1093 | 859 | 402 | 286 | 288 | 60 | 270 | 102 | 322 | 3 | 192 | 22 | 23 | 9 | 135 |
| I always leave a tip at a set percentage, regardless of the food or service | 32% | 33% | 36% | 40% | 32% | 18% | 34% | 38% | 34% | - | 32% | 47% | 45% | - | 26% |
| I always leave a tip at a set dollar amount, regardless of the food or service | 12% | 12% | 11% | 7% | 15% | 18% | 10% | 10% | 12% | - | 13% | 17% | - | - | 13% |
| I generally leave a tip, but the amount reflects the quality of food and service (e.g., if the experience was terrible, I don't leave a tip) | 49% | 48% | 46% | 48% | 46% | 53% | 49% | 46% | 47% | 100% | 46% | 36% | 51% | 20% | 51% |
| I never leave a tip | 2% | 1% | 3% | 1% | 1% | 5% | 2% | 4% | 2% | - | 4% | - | - | 13% | 2% |
| Don't know / not sure | 7% | 6% | 4% | 3% | 6% | 6% | 4% | 3% | 5% | - | 5% | - | 3% | 67% | 9% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | | Tip or wage | | | Tipping | Servers | |
|-------|------------------------|-------------------|----------------------|-------------------|----------------------|-----------------------|-----------|
| Total | Higher Wage, No Tip | Same Wage, Tip | Same Wage, No Tip | Set Percentage | Set Dollar Amount | Reflective of Quality | Never Tip |

Do you think workers who normally receive a tip (waiting staff, hotel staff, taxi drivers, etc.) should instead earn a higher wage rather than expect a tip? Please select the option that best applies.

| Unweighted base | 1108 | 498 | 405 | 19 | 363 | 132 | 547 | 17 |
|--|------|------|------|------|-----|-----|-----|-----|
| Base: All US adults | 1093 | 481 | 390 | 16 | 344 | 127 | 531 | 19 |
| Workers should earn a HIGHER wage and NOT receive tips | 44% | 100% | - | - | 56% | 39% | 42% | 58% |
| Workers should earn the SAME wage and receive tips, as they do now | 36% | - | 100% | - | 34% | 49% | 38% | 18% |
| Workers should earn the SAME wage and NOT receive tips | 1% | - | - | 100% | 1% | 1% | 2% | 4% |
| Don't know / not sure | 19% | - | - | - | 9% | 12% | 18% | 20% |

| Unweighted base | 1108 | 498 | 405 | 19 | 363 | 132 | 547 | 17 |
|--|------|-----|-----|-----|------|------|------|------|
| Base: All US adults | 1093 | 481 | 390 | 16 | 344 | 127 | 531 | 19 |
| I always leave a tip at a set percentage, regardless of the food or service | 32% | 40% | 30% | 22% | 100% | - | - | - |
| I always leave a tip at a set dollar amount, regardless of the food or service | 12% | 10% | 16% | 5% | - | 100% | - | - |
| I generally leave a tip, but the amount reflects the quality of food and service (e.g., if the experience was terrible, I don't leave a tip) | 49% | 46% | 52% | 68% | - | - | 100% | - |
| I never leave a tip | 2% | 2% | 1% | 5% | - | - | - | 100% |
| Don't know / not sure | 7% | 1% | 2% | - | - | - | - | - |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | Ger | der | | Age | | | Reg | jion | | | Ra | ice | |
|-------|------|--------|----------|----------|-----|-----------|---------|-------|------|-------|-------|----------|-------|
| Total | Male | Female | 18 to 34 | 35 to 54 | 55+ | Northeast | Midwest | South | West | White | Black | Hispanic | Other |

| шасарріу. | | | | | | | | | | | | | | |
|---------------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Unweighted base | 1108 | 465 | 643 | 278 | 359 | 471 | 237 | 227 | 371 | 273 | 812 | 111 | 103 | 82 |
| Base: All US adults | 1093 | 542 | 550 | 342 | 350 | 401 | 266 | 200 | 342 | 284 | 708 | 134 | 162 | 90 |
| Hair dresser | 52% | 41% | 62% | 41% | 49% | 64% | 51% | 57% | 52% | 49% | 58% | 38% | 43% | 39% |
| Taxi driver | 43% | 41% | 46% | 38% | 38% | 53% | 50% | 40% | 41% | 43% | 47% | 41% | 29% | 42% |
| Flight attendant | 4% | 6% | 3% | 6% | 4% | 3% | 4% | 4% | 4% | 5% | 4% | 4% | 5% | 5% |
| Restaurant server | 71% | 66% | 76% | 56% | 70% | 85% | 69% | 71% | 78% | 63% | 75% | 67% | 65% | 57% |
| Grocery store cashier | 3% | 4% | 3% | 7% | 2% | 2% | 5% | 6% | 2% | 1% | 3% | 7% | 1% | 4% |
| Family doctor | 2% | 3% | 1% | 5% | 2% | 1% | 4% | 1% | 2% | 2% | 2% | - | 2% | 9% |
| Dentist | 2% | 3% | 2% | 5% | 1% | 0% | 3% | 1% | 2% | 2% | 2% | 1% | 2% | 9% |
| Tailor | 6% | 6% | 6% | 10% | 4% | 4% | 4% | 7% | 6% | 7% | 5% | 8% | 3% | 18% |
| Massage therapist | 25% | 24% | 26% | 25% | 22% | 27% | 27% | 25% | 22% | 27% | 26% | 22% | 18% | 27% |
| Bartender | 56% | 52% | 59% | 45% | 57% | 65% | 59% | 59% | 57% | 49% | 61% | 43% | 49% | 50% |
| Coffee shop barista | 25% | 22% | 29% | 24% | 25% | 27% | 21% | 27% | 25% | 29% | 27% | 26% | 16% | 31% |
| Tour guide | 24% | 24% | 25% | 22% | 20% | 30% | 27% | 19% | 23% | 27% | 27% | 13% | 22% | 26% |
| Hotel bellhop | 55% | 51% | 60% | 38% | 52% | 72% | 57% | 55% | 57% | 53% | 60% | 54% | 38% | 54% |
| Wedding photographer | 10% | 7% | 13% | 15% | 7% | 8% | 9% | 11% | 8% | 11% | 10% | 12% | 7% | 11% |
| Food delivery person | 62% | 57% | 68% | 49% | 63% | 73% | 64% | 66% | 67% | 54% | 67% | 57% | 54% | 51% |
| Golf caddy | 38% | 40% | 37% | 27% | 36% | 50% | 43% | 39% | 35% | 37% | 42% | 26% | 29% | 43% |
| Restaurant host / hostess | 22% | 21% | 24% | 25% | 24% | 20% | 22% | 25% | 26% | 17% | 21% | 39% | 15% | 26% |
| None of these | 9% | 10% | 7% | 11% | 10% | 6% | 8% | 10% | 7% | 10% | 9% | 6% | 9% | 6% |
| Don't know / not sure | 9% | 11% | 7% | 13% | 11% | 4% | 6% | 8% | 6% | 15% | 7% | 10% | 16% | 13% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | | Educ | ation | | | | Marital | Status | | |
|-------|-----------------------------------|-------------------------|--------|-----------|---------|-----------|----------|---------|---------------|------------------------------------|
| Total | No HS, High school graduate | Some college, 2-year | 4-year | Post Grad | Married | Separated | Divorced | Widowed | Never married | Domestic / civil partnership |

| ш шасарріу. | | | | | | | | | | | |
|---------------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Unweighted base | 1108 | 406 | 374 | 209 | 119 | 512 | 24 | 128 | 55 | 357 | 32 |
| Base: All US adults | 1093 | 456 | 348 | 188 | 102 | 474 | 33 | 110 | 44 | 396 | 36 |
| Hair dresser | 52% | 47% | 59% | 48% | 55% | 55% | 33% | 58% | 68% | 46% | 49% |
| Taxi driver | 43% | 40% | 46% | 40% | 55% | 48% | 12% | 45% | 47% | 39% | 50% |
| Flight attendant | 4% | 5% | 5% | 3% | 1% | 4% | 4% | 2% | 2% | 5% | 13% |
| Restaurant server | 71% | 68% | 76% | 68% | 75% | 78% | 46% | 75% | 76% | 62% | 82% |
| Grocery store cashier | 3% | 5% | 3% | 3% | 1% | 3% | - | 3% | - | 5% | - |
| Family doctor | 2% | 2% | 3% | 1% | 3% | 1% | 11% | 1% | 4% | 3% | - |
| Dentist | 2% | 1% | 2% | 2% | 5% | 2% | 8% | 1% | 2% | 2% | 2% |
| Tailor | 6% | 6% | 7% | 5% | 2% | 4% | - | 3% | 4% | 9% | 10% |
| Massage therapist | 25% | 19% | 30% | 24% | 35% | 26% | 39% | 20% | 16% | 24% | 30% |
| Bartender | 56% | 52% | 64% | 50% | 57% | 61% | 35% | 58% | 62% | 50% | 52% |
| Coffee shop barista | 25% | 21% | 29% | 25% | 34% | 25% | 9% | 26% | 28% | 26% | 34% |
| Tour guide | 24% | 20% | 26% | 31% | 29% | 25% | 12% | 17% | 29% | 25% | 30% |
| Hotel bellhop | 55% | 52% | 59% | 54% | 62% | 62% | 31% | 62% | 72% | 46% | 50% |
| Wedding photographer | 10% | 8% | 11% | 10% | 10% | 8% | 3% | 10% | 15% | 11% | 20% |
| Food delivery person | 62% | 59% | 67% | 61% | 68% | 70% | 40% | 65% | 68% | 54% | 63% |
| Golf caddy | 38% | 36% | 41% | 35% | 44% | 43% | 21% | 38% | 35% | 35% | 29% |
| Restaurant host / hostess | 22% | 24% | 24% | 19% | 14% | 21% | 10% | 22% | 24% | 25% | 20% |
| None of these | 9% | 6% | 8% | 14% | 15% | 8% | 6% | 10% | 5% | 10% | 4% |
| Don't know / not sure | 9% | 13% | 6% | 8% | 4% | 6% | 2% | 4% | 5% | 15% | 7% |

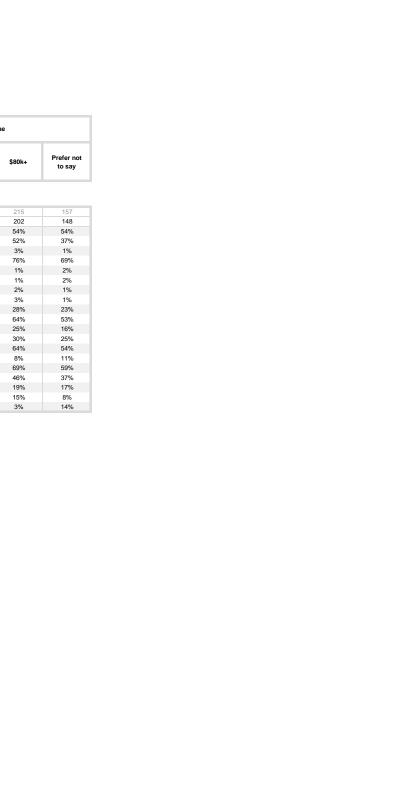
Tipping

US Nationally Representative Sample: August 24-25, 2017



| | | n under e of 18 | | Inco | me | |
|-------|-----|--------------------|-------------|----------------|--------|-------------------|
| Total | Yes | No | Under \$40k | \$40k to \$80k | \$80k+ | Prefer not to say |

| Unweighted base | 1108 | 255 | 853 | 398 | 338 | 215 | 157 |
|---------------------------|------|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 260 | 833 | 423 | 320 | 202 | 148 |
| Hair dresser | 52% | 51% | 52% | 45% | 58% | 54% | 54% |
| Taxi driver | 43% | 44% | 43% | 38% | 48% | 52% | 37% |
| Flight attendant | 4% | 5% | 4% | 4% | 6% | 3% | 1% |
| Restaurant server | 71% | 73% | 70% | 64% | 78% | 76% | 69% |
| Grocery store cashier | 3% | 5% | 3% | 4% | 5% | 1% | 2% |
| Family doctor | 2% | 5% | 1% | 2% | 3% | 1% | 2% |
| Dentist | 2% | 4% | 2% | 1% | 4% | 2% | 1% |
| Tailor | 6% | 8% | 5% | 6% | 9% | 3% | 1% |
| Massage therapist | 25% | 24% | 25% | 21% | 28% | 28% | 23% |
| Bartender | 56% | 61% | 54% | 50% | 60% | 64% | 53% |
| Coffee shop barista | 25% | 25% | 25% | 27% | 28% | 25% | 16% |
| Tour guide | 24% | 18% | 26% | 17% | 29% | 30% | 25% |
| Hotel bellhop | 55% | 53% | 56% | 50% | 58% | 64% | 54% |
| Wedding photographer | 10% | 10% | 10% | 8% | 12% | 8% | 11% |
| Food delivery person | 62% | 64% | 62% | 54% | 71% | 69% | 59% |
| Golf caddy | 38% | 33% | 40% | 33% | 42% | 46% | 37% |
| Restaurant host / hostess | 22% | 23% | 22% | 23% | 27% | 19% | 17% |
| None of these | 9% | 9% | 8% | 8% | 6% | 15% | 8% |
| Don't know / not sure | 9% | 7% | 10% | 12% | 6% | 3% | 14% |



Tipping

US Nationally Representative Sample: August 24-25, 2017



| | | | | | | | Social network | s membership | | | | | | |
|-------|----------|---------|----------|---------|---------|-----------|----------------|--------------|----------|----------|-----------|-------|------------|------|
| Total | Facebook | Twitter | Linkedin | Google+ | MySpace | Pinterest | Tumblr | Instagram | nosquare | Snapchat | Periscope | Other | Don't know | None |

| ан шасарріу. | | | | | | | | | | | | | | | |
|---------------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|-----|
| Unweighted base | 1108 | 871 | 403 | 309 | 284 | 57 | 297 | 97 | 319 | 3 | 186 | 21 | 20 | 6 | 148 |
| Base: All US adults | 1093 | 859 | 402 | 286 | 288 | 60 | 270 | 102 | 322 | 3 | 192 | 22 | 23 | 9 | 135 |
| Hair dresser | 52% | 54% | 53% | 57% | 53% | 52% | 64% | 56% | 55% | 100% | 59% | 81% | 75% | 10% | 46% |
| Taxi driver | 43% | 45% | 48% | 50% | 47% | 44% | 51% | 46% | 49% | 62% | 47% | 74% | 46% | 10% | 37% |
| Flight attendant | 4% | 4% | 6% | 6% | 10% | 17% | 7% | 8% | 5% | - | 7% | 38% | 14% | - | 3% |
| Restaurant server | 71% | 72% | 72% | 74% | 74% | 71% | 81% | 74% | 74% | 100% | 71% | 92% | 83% | - | 71% |
| Grocery store cashier | 3% | 3% | 5% | 2% | 4% | 11% | 5% | 5% | 4% | - | 8% | 24% | 10% | - | 2% |
| Family doctor | 2% | 2% | 4% | 2% | 6% | 10% | 3% | 3% | 3% | - | 4% | 20% | 6% | - | 2% |
| Dentist | 2% | 2% | 3% | 4% | 4% | 10% | 3% | 4% | 4% | - | 4% | 30% | 6% | 10% | 1% |
| Tailor | 6% | 7% | 9% | 8% | 10% | 12% | 10% | 12% | 9% | - | 12% | 32% | 17% | - | 2% |
| Massage therapist | 25% | 26% | 29% | 31% | 28% | 35% | 33% | 34% | 28% | 23% | 33% | 51% | 27% | - | 18% |
| Bartender | 56% | 58% | 60% | 62% | 59% | 59% | 64% | 60% | 58% | 62% | 63% | 73% | 65% | - | 51% |
| Coffee shop barista | 25% | 27% | 32% | 33% | 30% | 27% | 32% | 40% | 33% | 100% | 30% | 51% | 37% | - | 23% |
| Tour guide | 24% | 25% | 25% | 29% | 22% | 26% | 30% | 23% | 23% | - | 24% | 43% | 38% | - | 28% |
| Hotel bellhop | 55% | 57% | 57% | 61% | 56% | 58% | 65% | 59% | 55% | 62% | 54% | 84% | 54% | - | 57% |
| Wedding photographer | 10% | 10% | 14% | 14% | 12% | 14% | 16% | 16% | 12% | 38% | 15% | 36% | 35% | 10% | 3% |
| Food delivery person | 62% | 64% | 66% | 68% | 64% | 60% | 74% | 68% | 67% | 100% | 72% | 91% | 69% | - | 62% |
| Golf caddy | 38% | 39% | 38% | 48% | 37% | 47% | 41% | 43% | 37% | 23% | 40% | 72% | 39% | - | 39% |
| Restaurant host / hostess | 22% | 23% | 26% | 22% | 28% | 28% | 24% | 28% | 24% | 77% | 25% | 55% | 48% | 10% | 20% |
| None of these | 9% | 8% | 9% | 11% | 8% | 14% | 7% | 8% | 7% | - | 8% | - | 4% | 23% | 11% |
| Don't know / not sure | 9% | 8% | 6% | 7% | 8% | 3% | 6% | 8% | 8% | - | 6% | 4% | 3% | 56% | 8% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | | Tip or wage | | | Tipping | Servers | |
|-------|------------------------|-------------------|----------------------|-------------------|----------------------|-----------------------|-----------|
| Total | Higher Wage, No Tip | Same Wage, Tip | Same Wage, No Tip | Set Percentage | Set Dollar Amount | Reflective of Quality | Never Tip |

| Unweighted base | 1108 | 498 | 405 | 19 | 363 | 132 | 547 | 17 |
|---------------------------|------|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 481 | 390 | 16 | 344 | 127 | 531 | 19 |
| Hair dresser | 52% | 47% | 63% | 37% | 59% | 54% | 53% | 21% |
| Taxi driver | 43% | 39% | 54% | 32% | 47% | 54% | 44% | 26% |
| Flight attendant | 4% | 5% | 6% | - | 5% | 4% | 4% | - |
| Restaurant server | 71% | 66% | 85% | 40% | 76% | 75% | 76% | 31% |
| Grocery store cashier | 3% | 3% | 4% | - | 3% | 8% | 3% | 12% |
| Family doctor | 2% | 2% | 4% | 6% | 4% | 6% | 1% | 5% |
| Dentist | 2% | 2% | 3% | 13% | 3% | 7% | 1% | - |
| Tailor | 6% | 5% | 8% | 6% | 6% | 14% | 5% | 4% |
| Massage therapist | 25% | 25% | 30% | 5% | 27% | 25% | 27% | - |
| Bartender | 56% | 49% | 74% | 21% | 61% | 62% | 59% | 26% |
| Coffee shop barista | 25% | 24% | 31% | 5% | 29% | 29% | 25% | 10% |
| Tour guide | 24% | 22% | 32% | 16% | 25% | 21% | 28% | 4% |
| Hotel bellhop | 55% | 47% | 72% | 34% | 62% | 60% | 57% | 21% |
| Wedding photographer | 10% | 9% | 12% | 17% | 10% | 9% | 11% | 17% |
| Food delivery person | 62% | 58% | 76% | 30% | 70% | 66% | 64% | 30% |
| Golf caddy | 38% | 34% | 50% | 15% | 44% | 33% | 41% | 4% |
| Restaurant host / hostess | 22% | 22% | 25% | 15% | 21% | 38% | 22% | 17% |
| None of these | 9% | 15% | 2% | 21% | 10% | 8% | 6% | 46% |
| Don't know / not sure | 9% | 6% | 3% | 10% | 3% | 3% | 6% | 9% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | Ger | nder | | Age | | | Reg | jion | | Race | | | | | |
|-------|------|--------|----------|----------|-----|-----------|---------|-------|------|-------|-------|----------|-------|--|--|
| Total | Male | Female | 18 to 34 | 35 to 54 | 55+ | Northeast | Midwest | South | West | White | Black | Hispanic | Other | | |

In general, when you are provided a service and are not prompted for a tip (e.g., no receipt with a "tip:" section), to what extent do you think it is clear or unclear for when you are supposed to leave a tip? Please select the option that best applies.

| Unweighted base | 1108 | 465 | 643 | 278 | 359 | 471 | 237 | 227 | 371 | 273 | 812 | 111 | 103 | 82 |
|-----------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 542 | 550 | 342 | 350 | 401 | 266 | 200 | 342 | 284 | 708 | 134 | 162 | 90 |
| Very clear | 22% | 24% | 20% | 19% | 27% | 21% | 25% | 23% | 23% | 18% | 21% | 30% | 22% | 22% |
| Somewhat clear | 27% | 28% | 27% | 23% | 27% | 32% | 22% | 27% | 30% | 30% | 26% | 26% | 30% | 35% |
| Somewhat unclear | 23% | 21% | 26% | 23% | 21% | 26% | 24% | 28% | 22% | 22% | 28% | 20% | 10% | 18% |
| Very unclear | 12% | 14% | 10% | 18% | 9% | 9% | 15% | 10% | 8% | 14% | 12% | 3% | 18% | 13% |
| Don't know / not sure | 15% | 13% | 18% | 17% | 16% | 13% | 14% | 12% | 18% | 17% | 14% | 20% | 20% | 12% |
| Net: Clear | 49% | 52% | 47% | 42% | 53% | 53% | 47% | 50% | 52% | 48% | 46% | 56% | 52% | 57% |
| Net: Unclear | 35% | 35% | 36% | 41% | 30% | 34% | 39% | 38% | 30% | 35% | 39% | 24% | 28% | 31% |

| Unweighted base | 1108 | 465 | 643 | 278 | 359 | 471 | 237 | 227 | 371 | 273 | 812 | 111 | 103 | 82 |
|------------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 542 | 550 | 342 | 350 | 401 | 266 | 200 | 342 | 284 | 708 | 134 | 162 | 90 |
| Very comfortable | 46% | 46% | 45% | 32% | 42% | 60% | 47% | 41% | 50% | 43% | 46% | 49% | 44% | 40% |
| Somewhat comfortable | 30% | 27% | 32% | 26% | 34% | 29% | 35% | 29% | 31% | 24% | 32% | 24% | 23% | 32% |
| Somewhat uncomfortable | 13% | 15% | 11% | 22% | 12% | 7% | 12% | 19% | 11% | 13% | 13% | 17% | 6% | 19% |
| Very uncomfortable | 5% | 5% | 5% | 7% | 6% | 2% | 3% | 7% | 3% | 8% | 5% | 2% | 9% | 6% |
| Don't know / not sure | 6% | 7% | 6% | 13% | 5% | 2% | 3% | 4% | 5% | 13% | 4% | 8% | 18% | 4% |
| Net: Comfortable | 75% | 73% | 77% | 58% | 77% | 89% | 82% | 71% | 81% | 66% | 78% | 73% | 67% | 71% |
| Net: Uncomfortable | 18% | 20% | 17% | 29% | 18% | 9% | 15% | 25% | 14% | 20% | 18% | 19% | 15% | 25% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | | Educa | ation | | Marital Status | | | | | | | | |
|-------|-----------------------------------|-------------------------|--------|-----------|----------------|-----------|----------|---------|---------------|------------------------------------|--|--|--|
| Total | No HS, High school graduate | Some college, 2-year | 4-year | Post Grad | Married | Separated | Divorced | Widowed | Never married | Domestic / civil partnership | | | |

In general, when you are provided a service and are not prompted for a tip (e.g., no receipt with a "tip:" section), to what extent do you think it is clear or unclear for when you are supposed to leave a tip? Please select the option that best applies.

| Unweighted base | 1108 | 406 | 374 | 209 | 119 | 512 | 24 | 128 | 55 | 357 | 32 |
|-----------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 456 | 348 | 188 | 102 | 474 | 33 | 110 | 44 | 396 | 36 |
| Very clear | 22% | 25% | 19% | 23% | 21% | 25% | 19% | 24% | 25% | 19% | 11% |
| Somewhat clear | 27% | 29% | 27% | 27% | 23% | 30% | 29% | 25% | 30% | 24% | 24% |
| Somewhat unclear | 23% | 19% | 28% | 21% | 33% | 20% | 44% | 29% | 24% | 24% | 29% |
| Very unclear | 12% | 11% | 10% | 16% | 12% | 10% | 3% | 10% | 9% | 16% | 5% |
| Don't know / not sure | 15% | 16% | 17% | 13% | 12% | 15% | 5% | 12% | 12% | 17% | 32% |
| Net: Clear | 49% | 53% | 45% | 51% | 43% | 55% | 48% | 48% | 56% | 44% | 34% |
| Net: Unclear | 35% | 30% | 38% | 37% | 45% | 30% | 47% | 39% | 33% | 40% | 33% |

| Unweighted base | 1108 | 406 | 374 | 209 | 119 | 512 | 24 | 128 | 55 | 357 | 32 |
|------------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 456 | 348 | 188 | 102 | 474 | 33 | 110 | 44 | 396 | 36 |
| Very comfortable | 46% | 47% | 47% | 45% | 37% | 54% | 25% | 49% | 59% | 34% | 57% |
| Somewhat comfortable | 30% | 28% | 28% | 33% | 37% | 31% | 37% | 35% | 26% | 28% | 17% |
| Somewhat uncomfortable | 13% | 12% | 13% | 12% | 20% | 9% | 38% | 8% | 9% | 17% | 18% |
| Very uncomfortable | 5% | 4% | 5% | 8% | 3% | 4% | - | 6% | 2% | 7% | 4% |
| Don't know / not sure | 6% | 10% | 6% | 2% | 3% | 3% | - | 2% | 5% | 13% | 4% |
| Net: Comfortable | 75% | 75% | 76% | 78% | 74% | 85% | 62% | 84% | 85% | 62% | 73% |
| Net: Uncomfortable | 18% | 16% | 19% | 20% | 23% | 13% | 38% | 14% | 11% | 25% | 23% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | Childre the ag | | Income | | | | | | | |
|-------|-------------------|----|-------------|----------------|--------|-------------------|--|--|--|--|
| Total | Yes | No | Under \$40k | \$40k to \$80k | \$80k+ | Prefer not to say | | | | |

In general, when you are provided a service and are not prompted for a tip (e.g., no receipt with a "tip:" section), to what extent do you think it is clear or unclear for when you are supposed to leave a tip? Please select the option that best applies.

| Unweighted base | 1108 | 255 | 853 | 398 | 338 | 215 | 157 |
|-----------------------|------|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 260 | 833 | 423 | 320 | 202 | 148 |
| Very clear | 22% | 28% | 20% | 20% | 26% | 24% | 17% |
| Somewhat clear | 27% | 23% | 29% | 29% | 25% | 28% | 26% |
| Somewhat unclear | 23% | 23% | 24% | 19% | 28% | 27% | 20% |
| Very unclear | 12% | 7% | 13% | 15% | 8% | 11% | 10% |
| Don't know / not sure | 15% | 19% | 14% | 16% | 14% | 9% | 25% |
| Net: Clear | 49% | 51% | 49% | 49% | 51% | 52% | 44% |
| Net: Unclear | 35% | 30% | 37% | 35% | 35% | 39% | 31% |

| Unweighted base | 1108 | 255 | 853 | 398 | 338 | 215 | 157 |
|------------------------|------|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 260 | 833 | 423 | 320 | 202 | 148 |
| Very comfortable | 46% | 45% | 46% | 41% | 49% | 55% | 40% |
| Somewhat comfortable | 30% | 34% | 28% | 27% | 33% | 26% | 36% |
| Somewhat uncomfortable | 13% | 12% | 14% | 15% | 13% | 12% | 9% |
| Very uncomfortable | 5% | 6% | 5% | 6% | 3% | 7% | 6% |
| Don't know / not sure | 6% | 3% | 7% | 11% | 3% | 1% | 10% |
| Net: Comfortable | 75% | 79% | 74% | 68% | 82% | 81% | 76% |
| Net: Uncomfortable | 18% | 17% | 18% | 21% | 15% | 19% | 14% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| | | | | | | | Social network | s membership | | | | | | |
|-------|----------|---------|----------|---------|---------|-----------|----------------|--------------|----------|----------|-----------|-------|------------|------|
| Total | Facebook | Twitter | Linkedin | Google+ | MySpace | Pinterest | Tumbir | Instagram | nosquare | Snapchat | Periscope | Other | Don't know | None |

In general, when you are provided a service and are not prompted for a tip (e.g., no receipt with a "tip:" section), to what extent do you think it is clear or unclear for when you are supposed to leave a tip? Please select the option that best applies.

| Unweighted base | 1108 | 871 | 403 | 309 | 284 | 57 | 297 | 97 | 319 | 3 | 186 | 21 | 20 | 6 | 148 |
|-----------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 859 | 402 | 286 | 288 | 60 | 270 | 102 | 322 | 3 | 192 | 22 | 23 | 9 | 135 |
| Very clear | 22% | 22% | 21% | 22% | 26% | 24% | 20% | 22% | 21% | 38% | 18% | 31% | 16% | - | 22% |
| Somewhat clear | 27% | 28% | 28% | 31% | 25% | 35% | 27% | 23% | 28% | 23% | 30% | 33% | 40% | | 27% |
| Somewhat unclear | 23% | 24% | 26% | 27% | 22% | 12% | 24% | 26% | 23% | 38% | 25% | 21% | 12% | - | 21% |
| Very unclear | 12% | 11% | 15% | 11% | 13% | 14% | 13% | 16% | 13% | | 14% | 16% | 16% | 10% | 11% |
| Don't know / not sure | 15% | 14% | 11% | 10% | 15% | 16% | 15% | 12% | 16% | - | 13% | - | 17% | 90% | 20% |
| Net: Clear | 49% | 50% | 49% | 52% | 51% | 58% | 48% | 46% | 49% | 62% | 48% | 64% | 56% | - | 49% |
| Net: Unclear | 35% | 35% | 41% | 38% | 34% | 26% | 37% | 42% | 36% | 38% | 39% | 36% | 27% | 10% | 32% |

| Unweighted base | 1108 | 871 | 403 | 309 | 284 | 57 | 297 | 97 | 319 | 3 | 186 | 21 | 20 | 6 | 148 |
|------------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 859 | 402 | 286 | 288 | 60 | 270 | 102 | 322 | 3 | 192 | 22 | 23 | 9 | 135 |
| Very comfortable | 46% | 47% | 44% | 46% | 46% | 46% | 45% | 44% | 41% | 38% | 38% | 62% | 51% | - | 47% |
| Somewhat comfortable | 30% | 30% | 31% | 35% | 31% | 30% | 32% | 33% | 33% | 62% | 32% | 21% | 22% | - | 28% |
| Somewhat uncomfortable | 13% | 13% | 18% | 13% | 16% | 13% | 15% | 15% | 16% | - | 18% | 17% | - | - | 9% |
| Very uncomfortable | 5% | 4% | 5% | 4% | 4% | 6% | 5% | 5% | 4% | - | 6% | - | 10% | 20% | 9% |
| Don't know / not sure | 6% | 6% | 2% | 2% | 4% | 5% | 2% | 3% | 5% | - | 7% | - | 17% | 80% | 7% |
| Net: Comfortable | 75% | 77% | 75% | 81% | 77% | 76% | 78% | 78% | 74% | 100% | 69% | 83% | 73% | - | 75% |
| Net: Uncomfortable | 18% | 17% | 23% | 17% | 19% | 19% | 20% | 20% | 21% | - | 24% | 17% | 10% | 20% | 18% |

Tipping

US Nationally Representative Sample: August 24-25, 2017



| Total | | Tip or wage | | Tipping Servers | | | | | |
|-------|------------------------|-------------------|----------------------|-------------------|----------------------|-----------------------|-----------|--|--|
| | Higher Wage, No Tip | Same Wage, Tip | Same Wage, No Tip | Set Percentage | Set Dollar Amount | Reflective of Quality | Never Tip | | |

In general, when you are provided a service and are not prompted for a tip (e.g., no receipt with a "tip:" section), to what extent do you think it is clear or unclear for when you are supposed to leave a tip? Please select the option that best applies.

| Unweighted base | 1108 | 498 | 405 | 19 | 363 | 132 | 547 | 17 |
|-----------------------|------|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 481 | 390 | 16 | 344 | 127 | 531 | 19 |
| Very clear | 22% | 23% | 25% | 10% | 24% | 32% | 20% | 33% |
| Somewhat clear | 27% | 26% | 34% | 24% | 30% | 35% | 27% | 8% |
| Somewhat unclear | 23% | 25% | 24% | 32% | 26% | 20% | 25% | 8% |
| Very unclear | 12% | 15% | 7% | 16% | 9% | 7% | 12% | 18% |
| Don't know / not sure | 15% | 11% | 11% | 17% | 11% | 6% | 16% | 33% |
| Net: Clear | 49% | 49% | 59% | 34% | 54% | 67% | 47% | 41% |
| Net: Unclear | 35% | 40% | 30% | 49% | 35% | 27% | 37% | 26% |

| Unweighted base | 1108 | 498 | 405 | 19 | 363 | 132 | 547 | 17 |
|------------------------|------|-----|-----|-----|-----|-----|-----|-----|
| Base: All US adults | 1093 | 481 | 390 | 16 | 344 | 127 | 531 | 19 |
| Very comfortable | 46% | 43% | 55% | 21% | 58% | 47% | 43% | 32% |
| Somewhat comfortable | 30% | 30% | 32% | 24% | 27% | 35% | 32% | 21% |
| Somewhat uncomfortable | 13% | 17% | 9% | 28% | 9% | 15% | 15% | 14% |
| Very uncomfortable | 5% | 7% | 3% | 27% | 4% | 3% | 6% | 19% |
| Don't know / not sure | 6% | 2% | 2% | - | 1% | - | 3% | 15% |
| Net: Comfortable | 75% | 73% | 87% | 45% | 85% | 83% | 75% | 52% |
| Net: Uncomfortable | 18% | 24% | 12% | 55% | 14% | 17% | 21% | 33% |